

Turning on intercom handset

If the screen is not lighting up & the handset is not ringing - the handset maybe turned off.

- 1) Press the hang up button in the bottom right corner (highlighted in RED) for 5 seconds until the screen comes on.
- 2) If the screen still does not light up the handset may need charging for 60mins.



Answering the intercom handset

Press the Green answers button in the bottom left corner (highlighted in RED) once this will answer the call, pressing the answer button again will put the handset onto loudspeaker.



Unlocking the door

If the intercom has been connected to a door operator or lock release system. Pressing the key button in the middle of the arrows (highlighted in RED) .



Charging the handset

To charge the handset, place the handset in the docking station as shown below.



If the handset does not charge check the base station has power to it, power is indicated by the small light in the bottom right corner (highlighted in RED above)

Contact details

If you are having difficulty with your system or any questions, please contact the DH2 Solutions team for further help. Our office is open 9am-5pm Monday to Friday. If your call is outside of these hours, then you can leave a message with your name, contact number and a brief description of the problem. We will call you back as quickly as possible when the office is next open. Alternatively, you can report the issue via email if this is more convenient for you.