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Door Operator Information CDVI Digiway Plus



Your new door operator will look like the image above.

It is recommended that your unit is serviced every 12 months, to ensure maximum reliability from your system.

If a maintenance agreement is already in place with us we will automatically contact you to arrange a convenient date & time for an annual service visit.

Opening the Door



The door operator will normally have been installed with a key fob or push button (see images above).

To operate the door press the button provided and the door will operate for the time requested at installation (typically 8-15 seconds), or alternatively the system can be set so that the button opens the door on first press and closes on a further press.



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You can also open the door manually if required by either pushing or pulling the door open. However, **it is important that the door is not forced to close as this will damage the operator.** Let the door close automatically.

It is important that the door is NOT locked with the key. If this is required, the operator should be switched into manual mode using the switch on the side of the operator. Operation of the opener whilst the door is locked will damage the unit.



Switch

On the side of the operator is a switch that has 3 positions.

- For normal operation of the door from the key fobs and push buttons the switch should be set to the 'I' mode
- When the switch is put into the 'II' mode the door operator will open and stay open.
- When the switch is put into the 'O' mode the door operator is set to manual operation only.

Optional - Safety Sensors

These are fitted to both sides of the door (if required). These sensors stop the door from operating if anyone or anything is positioned in front or behind the door when it is moving. It is important that they are kept clean and not covered up otherwise the operator will no longer work.



NB: If you are having any difficulty in operating the door firstly, please check (if fitted) that there is no object which may be interfering with the range of the safety sensors.

Secondly, switch the door operator into the 'OFF' position, leave for 1 minute, and then switch to the 'ON' position

Thirdly, ensure that the batteries in the key fob do not require replacing

If problems persist, please contact us using the details at the end of these instructions



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Electronic Multipoint Lock Operation



If you have an electric multipoint lock system installed this will be operated automatically by the door operator (providing it has not be manually locked using the key).

If you need to manually open the door from the inside, push the handle down and pull/push the door open.

To manually open the door from the outside you will need the key for the door. Turn the key $\frac{1}{4}$ of a turn in the direction required to unlock the door, (you will notice that the key will go slightly stiff to turn) turn the key another $\frac{1}{4}$ turn in the same direction to release the lock system. You can now pull/push the door open.

When the door closes it will automatically lock!

Should you experience any issues or have any questions please contact us:

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