

Turning Housemate on

If no lights are indicated on the Housemate maybe turned off.

- 1) Press the button in the middle of the lights once to turn it on.
- 2) If no lights are still on the Housemate. Connect Housemate to the charger and allow it to charge up of 30 mins before trying again.



Turning Housemate off

To turn the device off press and hold the button in the middle of the lights for 5 seconds till you hear a bleep and then let go of the button.



Connecting the Housemate.

Housemate should automatically connect to your tablet or phone. When you have 2 blue lights on the top of the device this indicates Housemate is connected to a device.



If you have multiple devices that operate the Housemate we recommend you switch off the devices you are currently not using. It is possible to force the connection if you are having difficulty connecting, to force the connection press the button in the middle of the lights.

Charging your Housemate

The charger connection is located on the back near the Right hand side.



Please ONLY use the supplied charger & USB lead – please take care when connecting & disconnecting the charge lead and don't force the connection.

When the device is running low on power the charge indicator light will go red.

If the device has been allowed to go completely flat you might need to charge the device for 30 minutes before it can be used fully again.

Switch Control

It is possible to connect a switch to Housemate. The switch should be connected to the left hand socket on the back of the unit.



It is important the switch is placed in the correct position to give easy access and control of the system.

Software updates.

Frequently Housemate application and the operating system on your tablet/mobile phone will need updating to the latest version. The latest available versions should be automatically downloaded and installed. These updates provide a variety of system fixes and feature upgrades. We recommend you install the latest updates as and when they are released. Should you have any difficulty in doing this, we are more than happy to help. You may find that if your system is not working correctly, or running slowly, that there could be an update downloading or waiting to be installed in the background. Please let the download complete, and then follow any instructions.

It is important you backup your personal phone/tablet device regularly, if you are changing your device then please backup your device fully and restore that profile to your new device so you can continue operation of your equipment. If you are changing from one platform to another platform please contact us first.

Contact details

If you are having difficulty with your system or any questions, please contact the DH2 Solutions team for further help. Our office is open 9am-5pm Monday to Friday. If your call is outside of these hours, then you can leave a message with your name, contact number and a brief description of the problem. We will call you back as quickly as possible when the office is next open. Alternatively, you can report the issue via email if this is more convenient for you.